

How Do I Access Files Securely

Red Box provides secure file transfer services via HTTPS and SFTP using our Serv-U secure FTP server. It's your choice which method you use and this short topic provides details you'll need to login.

HTTPS

Open your browser and go to:

<https://transport.redboxrecorders.com/>

Simply enter the username and password provided by Red Box.

To select multiple files for download, you need to enable **Web Client Pro** – click **Tools > Enable Web Client Pro**. The Pro version needs the Java Runtime Environment installed – download that from java.com if needed.

Note that Microsoft Edge is currently not supported.

SFTP

For SFTP login, you'll need an FTP client such as FTP Voyager. You can download this for free from:

<https://www.serv-u.com/ftp-voyager>

To login using FTP Voyager:



1. Run FTP Voyager and click **New Site Wizard** in the toolbar to create a new site profile. Enter:
 - **Hostname or IP:** transport.redboxrecorders.com
 - **Connection Type:** SFTP (Using SSH2)
 - **Username:** Username provided by Red Box.
 - **Password:** Password provided by Red Box.
 - **Profile Name:** A name for the connection – e.g. Red Box SFTP
2. You only need to set up the profile once. When you use FTP Voyager again, just enter your username and password as needed.



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